



Dear Guest of Christmas Mountain Village,

Thank you for booking your vacation at Bluegreen's Christmas Mountain Village! We very much look forward to you enjoying your stay with us!

In the overabundance of caution, we wanted to let you know that the bacteria Legionella was found on property. All guests who had stayed in any affected unit have been notified. Based on this discovery and for your protection, we worked closely with the Sauk County Health department and implemented a recommended risk reduction measure in addition to ongoing water management and remediation. As of February 22, 2019, point of use filters that effectively eliminate 99% risk of exposure to the Legionella bacteria have been installed in all the accommodations at Christmas Mountain Village.<sup>1</sup>

Legionella occurs naturally in freshwater environments such as lakes, rivers, ponds and ground water. In rare cases, the bacteria can cause the illness Legionaries Disease, a form of pneumonia. Individuals are affected by the bacteria when water droplets are aerosolized and inhaled. For most healthy individuals, the risk is low. However, persons that are over 50 years of age, current or former smokers, those with chronic diseases such as diabetes, or those with a weakened immune system are at a higher risk of infection. If you are at an increased risk and wish to change your reservation, you can contact Bluegreen Vacations Owner Services at the telephone number below.

Common symptoms of Legionella are similar to those of pneumonia, such as fever, chills, muscle aches, shortness of breath, or cough. If you or anyone in your party develop such symptoms within two to fourteen days of your stay, please seek medical attention and supply your healthcare provider with this letter.

Christmas Mountain continues to work diligently with the Sauk County Health Department and industry professionals to ensure safe and healthy experiences for all. Should you have any further questions, please visit the CDC website at <https://www.cdc.gov/legionella/index.html> for more information on Legionella.

Our doors are open, our accommodations are safe, our amenities are prepared to deliver a great vacation experience, and our team eagerly awaits your arrival! However, we understand if you should wish to change your plans, and we are happy to assist you. If you would like to make any changes to your reservation or have any other questions or concerns, please contact Bluegreen Vacations Owner Services at 800-456-2582.

Sincerely,

Christmas Mountain Village

---

<sup>1</sup> Source: NALCO Water and Pall Medical Validation Guide